



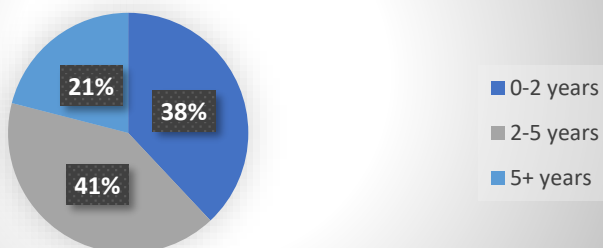
MEMBERS QUESTIONNAIRE SURVEY – THE RESULTS

Conducted by

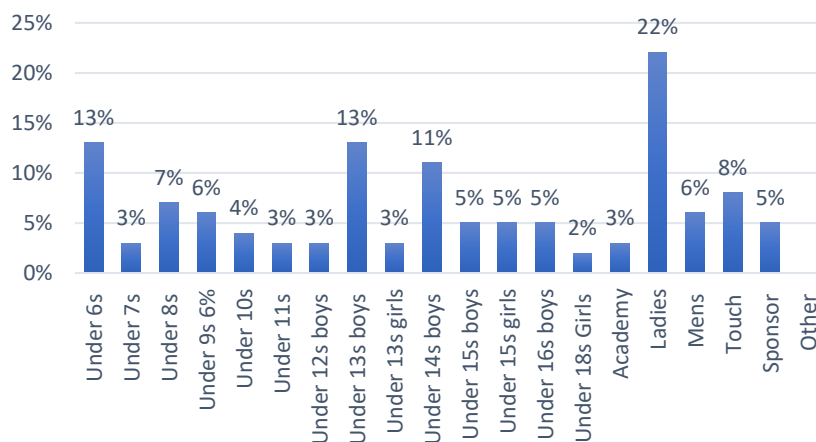
Samantha Fawcett Marketing

on behalf of Basingstoke Rugby Club Marketing Committee

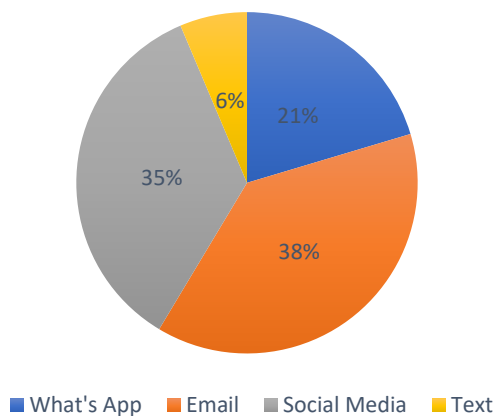
How long have you been a member of BRFC?



Which age group(s) are you involved in?



What is your preferred method of communication?



What do you enjoy about being a member of BRFC?



What could we do better/improve on?



So we have listened to you all and taken onboard your positive points and constructive criticism. Now we will take this to the committee to hopefully make positive changes. Watch this space...

To highlight the key areas for improvement are:

- Improve the number of staff behind the bar
- Have two tills in the bar when busy
- More staff in kitchen
- Pay for regular staff in the kitchen
- Earlier kitchen opening times (and prior to training)
- Use large hatch in the kitchen to cope with amount of users
- Better training areas for the ladies
- Work on improving the divide between the men's senior teams and the rest of the club.
- Senior men to support functions/ events at the club and get involved with assisting Juniors/Minis training.
- Promote the girls and Ladies teams more
- More focus needs to be given to the minis/juniors
- More international tickets being made available to members